**General Terms and Conditions(GTC)**

1. **Scope of Application** 1.1 These General Terms and Conditions (AGB) apply to all contracts and business relationships between Tasker24 (hereinafter referred to as "Platform") and its users (hereinafter referred to as "Customers" or "Service Providers") mediated through the platform. 1.2 Deviating conditions of the users are not recognized unless Tasker24 has explicitly agreed to them in writing.
2. **Services of Tasker24** 2.1 Tasker24 provides an online platform that acts as an intermediary between customers and service providers. 2.2 Tasker24 is not a contractual party in the contracts mediated through the platform. All agreements regarding services are made exclusively between the customer and the respective service provider. 2.3 Tasker24 does not provide direct customer support for services rendered and takes no responsibility for the quality or execution of the mediated services.
3. **Contract Conclusion with Tasker24** 3.1 Using the platform requires registration. The user is obligated to provide truthful information and keep their data up to date. 3.2 Registration can also be done via an existing Google account. 3.3 Tasker24 reserves the right to block or delete user accounts if incorrect information has been provided or if there are violations of these AGB.
4. **Contract Conclusion Between Customers and Service Providers** 4.1 The contract between the customer and the service provider is concluded when the customer accepts an offer from the service provider through the platform. 4.2 Tasker24 has no influence on the contract design between customers and service providers. 4.3 The service provider is obligated to perform the agreed service correctly. Disputes between the contracting parties are to be resolved without involving Tasker24.
5. **Intermediary Fee and Payment Terms** 5.1 Tasker24 charges a service fee for the mediation, which becomes due after the successful completion of the service. 5.2 Payment for the service is made directly between the customer and the service provider. Tasker24 is not responsible for processing payments or refunds.
6. **Disclaimer** 6.1 Tasker24 is not liable for damages arising from the use of the platform or the mediated services. 6.2 Tasker24 is only liable for damages resulting from gross negligence or intent. 6.3 Tasker24 is not liable for technical failures or temporary unavailability of the platform.
7. **Contract Duration and Termination** 7.1 The user agreement between the user and Tasker24 is concluded for an indefinite period. 7.2 Users can delete their account at any time. 7.3 Tasker24 may terminate the user agreement at any time with a notice period of 14 days. The right to terminate for good cause remains unaffected.
8. **Final Provisions** 8.1 The laws of the Federal Republic of Germany apply. 8.2 If a provision of these AGB is or becomes invalid, the validity of the remaining provisions remains unaffected. 8.3 The place of jurisdiction for all disputes arising from or in connection with these AGB is, unless otherwise provided by law, the registered office of Tasker24.
9. **Data Protection** 9.1 Tasker24 processes the personal data of users in accordance with applicable data protection regulations. 9.2 Collected data includes customer and employee information (e.g., name, email, phone number, place of residence), identity verification (if required), technical data (IP address, cookies). 9.3 The data is used for the mediation of services, improvement of the platform, and compliance with legal obligations. Further information on data processing is available in Tasker24’s privacy policy.
10. **Changes to the AGB** 10.1 Tasker24 reserves the right to modify these AGB at any time. 10.2 Users will be informed about substantial changes. If a user does not object within 14 days, the modified AGB will be deemed accepted. Changes will be published on our website and take effect immediately.

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